

Results of the Survey	No of times repeated
<b>Do you think the Municipality should have a fitness Center?</b>	
Yes	21
No	7
<b>Do you think the fitness center should be self serve with electronic access</b>	
Yes	17
No	5
<b>Ideas for the Gym</b>	
Remain at Wellness Center	6
Move to Arena Hall	9
Move to Arena where it ised to be (old Gym)	6
Move to the Community Center	0
New Building attached to the arena lobby	1
Upstairs of Bowling Alley	0
Gas Station at 34 King	1
Arena Lobby - and change entry into Arena thru the back or other	1
Municipal office, move municipal office in community hall	1
Put pharmacy and massage therapy upstairs	3
<b>Do you think the municipality should have an arena</b>	
Yes	23
No	5
<b>Would you like the facilities more visible through the use of electronic calendar/media</b>	
Yes	23
No	3
<b>Do you think the Municipality should have two halls?</b>	
Yes	18
No	9
<b>Do you think the Municipality should operate fields?</b>	
Yes	22
No	3

## Comments

### Fitness

- ◆ Must be cost recovery including renovation cost recovery
- ◆ Who is going to pay for self serve system
- ◆ No profit to be made
- ◆ Senior Rate should be at 60
- ◆ Close the fitness center - only 15 to 20 people use per year - People can do other activities, walking, or at home not at the expense of the tax payers
- ◆ Arena Hall has a division pannel
- ◆ I do not use the fitness center and I bet that only 1% of the people at the meeting might use it  
Taxpayers who don't use it (by choice) should not be expected to pay (through our taxes) for this 36,000\$ loss every year. Ridiculous! 36,000 would be better spent on ROAD repairs
- ◆ Not enough people to use it
- ◆ Adding a portable is not good because of hours would not match arena hours therefore more HR
- ◆ Not enough people use it!!!
- ◆ Shut it down.
- ◆ Shut it down completely... would still be an expense to taxpayers no matter where it would be located
- ◆ Access should be honor system - keyless entry - arena staff and random check by arena staff
- ◆ Not enough people use this service we do not have the population in St. Charles cannot compare to Noelville that has over 5 thousand
- ◆ remain at the wellness center with card lock and mats on floors
- ◆ over 75yrs old free

### Arena Ice

- ◆ Set up fee for curling - Cool - Should do this
- ◆ Lets operate the arena more effciently eg: close Monday, have public skating when customers and kids can actually attend
- ◆ Better Communication of All activities
- ◆ Marketing
- ◆ Events at the arena should be available
- ◆ Put curlers on Monday Night
- ◆ Promote use of facilities
- ◆ Need more ideas to rent facilities
- ◆ operate it more effciently... minimize electricity... fewer employees... close it down on most week days when not in use
- ◆ Move Curling to a different night of the week to allow for Fri night ice rentals to generate more revenue
- ◆ Operate it as you would your own home when it comes to lights on!!! (\$\$ELECTRICITY)
- ◆ There should be no food brought in the arena when we have our own canteen. We should have no food or drink sign
- ◆ No ice should be put in should be used for indoor soccer club and other activities

<ul style="list-style-type: none"> <li>◆ 190\$ set up fee is nuts that's 100 percent plus increase HELLO!</li> <li>◆ The Rink should be shut down or operated at a minimum expense ie: HYDRO!!! &amp; PERSONNEL</li> <li>◆ I the 6 hrs set, Im sure other work can be done. It is not a steady work. Club would not be able to pay for set up fees. Can you meet with committee? Maybe there is another solution</li> <li>◆ we shouldn't have an arena if it cant pay for itself</li> <li>◆ Ice Rental discount should be for tax payer local teams / organisation</li> <li>◆ an electronic calendar would not make a difference on usage</li> <li>◆ Advertisement for arena</li> <li>◆ We need more promotion</li> <li>◆ only if it can break even or within 20% of revenue</li> <li>◆ There was only ever 1 person hired why do we need 2.5 staff for the amount of hours open</li> <li>◆ Why increase curling 200%</li> </ul>
<p><b>Arena Hall</b></p> <ul style="list-style-type: none"> <li>◆ arena hall is not very gook - keep the community center</li> <li>◆ arena hall should be available to those who rent ice surface</li> <li>◆ the upstairs hall should not be free when there is a hockey tournament they should pay the cost to have it cleaned</li> <li>◆ When the "girls team" rents the ice for a small tournament "5 teams" the hall is opened to them,. Are they paying for the hall rental?</li> </ul>
<p><b>Community Center Hall</b></p> <ul style="list-style-type: none"> <li>◆ Marketing</li> <li>◆ Close Hydro when not in use - in winter drain water</li> <li>◆ Why is the hydro high if hall is not rented!</li> <li>◆ The arena hall is not an attractig venue for weddings and elegant activities while the arena hall is needed for arena events</li> <li>◆ Must promote rentals / small class / no profit org</li> <li>◆ No two halls - too expensive for the revenues</li> </ul>
<p><b>Ice Pad</b></p> <ul style="list-style-type: none"> <li>◆</li> <li>◆</li> </ul>
<p><b>Ball and soccer Fields</b></p> <ul style="list-style-type: none"> <li>◆ Municipal keep the two ball field with the church committee</li> <li>◆ The Municipality should definitely NOT operate fields. 5 ballfields and the horse coral should be completely eliminated... really... how many people actually use it and how often is it used?</li> <li>◆ Fee to cover cost of living per year</li> </ul>
<p><b>Horse Coral</b></p> <ul style="list-style-type: none"> <li>◆ Keep it as a membership</li> <li>◆ Card lock or code</li> <li>◆ needs ready access cards - recoverable expense if ring membership is increased</li> <li>◆ What are the expenses and income of the Coral</li> <li>◆ Create a flat rental fee for horse ring for clinics, coaches, etc.</li> <li>◆ Access to rake and sound system is a problem</li> </ul>

## General

- ◆ I think we need to start thinking of the arena no just as the arena but a recreation center where our sports and municipal recreational activities are centralized
- ◆ Solar Pannels at Arena
- ◆ Volume Discounts
- ◆ Community TV's
- ◆ Fire Truck for last nights meeting?
- ◆ Hourly rates should be minimum and maximum
- ◆ weekend packaging
- ◆ Create an Oversight Committee to follow scheduling, costs, etc, at both arenas. Too much depends on "honor system"
- ◆ Notice of Closure EG Nov 11
- ◆ Notice of cancellation because they've taken another booking (eg tournament AFTER we have our schedule done - both)
- ◆ I know that we need to do advertising not just with Minor Hockey associations but with coaches personally cause the association keep the business for their own cities
- ◆ We are going further & further in debt. Until this is turned around stop throwing money away & spend only on what is needed I.E.: My wife stopped in to pick up this paperwork (27 PAGES TOTAL???) Smarten up) to fill in &she had "2" copies of everything. Pictures in colored print 2 times and the other financial pages wasting all that ink. You people think that the money is just going to keep rolling in start being thrifty & SMART !!! with our MONEY !!!
- ◆ Also thinking we can use the upstairs of arena for gymnastics or karatee etc. Might be an idea courses babysitting
- ◆ Increase ice time \$ and less free ice time 4-8 insteard of 4-5 no kids can come cause parents work
- ◆ Hockey tournament for children
- ◆ Help each other out as small communities
- ◆ Why keep anything open if it cannot pay itself I would love to see everything stay open but we would need way more taxpayers if arena is too be existing wages should be cut in half at least hydro could be closed when not in use
- ◆ Put a little money into the kitchen facilities of arena hall use the community centre as your municipal offices sell the current building and use the money to upgrade the new office
- ◆ Arena should be called Recreational Centre / for futur make changes for multi-plex
- ◆ One hall is plenty for this small community and should be used only on a "need" basis and not be open every day of the year and incurring needless expenses.
- ◆ The Municipality must clamp down on expenses... we are broke... in debt. Start thinking out of the box.
- ◆ This debt has been incurred in a short period of time. Council needs to FIX this.
- ◆ Make sure that calendar is updated daily

Schedule "\_\_\_\_" To by-law \_\_\_\_\_  
 Fees and Related User Charges  
 From September 1st, 2017 to August 31st, 2018

Facilities

					Public input	Public input	Public input	Public input	Public input	Public input	Public input	Public input	Public input	Public input		
					HST	Total	Public input	Public input	Public input	Public input	Public input	Public input	Public input	Public input		
Fitness Center 16 and older 15 or younger must be accompanied by an adult 75+ free	Memberships	1 week		7.08	0.92	8.00	Do not offer			10			15			
		2 weeks **		13.27	1.73	15.00	Do not offer						20			
		1 month		26.55	3.45	30.00							35			
		3 months		75.22	9.78	85.00							95			
		6 months **		146.02	18.98	165.00							180			
		1 year **		278.76	36.24	315.00							350			
	Discounts	Youth (under 18) and seniors (over 65)			10%											
		more than 1 memberships purchased at a time			10%				25% then 50%	family only	Volume	family under 18	family with children under 18 100/child 325 per adult			
Upcharges	Non - local organisations / people			15%			25%				10%	20%				
Arena Ice Rental	Public Skating			FREE			only residents			5			2	small fee		
	Skate Sharpening			FREE				5	not free			5	5	2	small fee	
		Per hour	Mon-Fri	8am -4pm	39.82	5.18	45.00			Free			10	50		
			Mon-Fri	4pm-10pm	79.65	10.35	90.00		95		100			100	100	
		Sat-Sun		79.65	10.35	90.00		95		100			100	100		
	Weekend	Friday 4pm to Sunday 10pm			2,212.39	287.61	2,500.00						2600		way too much	
	Curling	Per Set up + ice rental hourly fee			168.14	21.86	190.00			too expensive		100	100		0	
	Discounts	Youth (under 18) and seniors (over 65) 90% of players must be within the age category			10%											
Qualifying Organisations			10%			WHO										
Cancelling	Less than 24 hour notice unless extreme condition			79.65	10.35	90.00	48hours - 95						95			
Upcharges	Non - local organisations / people			15%			25%					20%				



