



*La Corporation de la Municipalité de / The Corporation of the Municipality of*  
*ST. CHARLES*

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Friday, March 23<sup>rd</sup>, 2018

To the residents of the Municipality of St.-Charles:

We understand that residents of St.-Charles received an anonymous letter dated January 16<sup>th</sup>, 2018 critical of municipal administration and Council. Since the date of the letter, we have received concerns from some residents wanting to know the source of the data that allowed the sender to have access to their mailing address.

We take these concerns very seriously and have initiated an investigation into this matter which is ongoing. To the extent that the investigation is coupled with outstanding litigation, we are not at liberty at this time to divulge more. Regardless, we can assure you that we have and are implementing additional procedures, policies and processes to ensure that any potential unauthorized extraction of residential and/or personal information either internally or externally shall be foreclosed. We have and will continue to implement such safeguards to protect your personal information.

Council and staff understand the concerns raised by residents and the Municipality will continue its work to ensure the security of its entrusted information.

Additional questions or concerns may be directed to Denis Turcot, Chief Administrative Officer by calling 705-867-2032 ext. 206 or by sending an e-mail to [dturcot@stcharlesontario.ca](mailto:dturcot@stcharlesontario.ca).

Paul Schoppmann  
Mayor  
Municipality of St.-Charles